HostGraber DataCenter Capability Deck

Powering Web Hosting with Performance, Security & Reliability



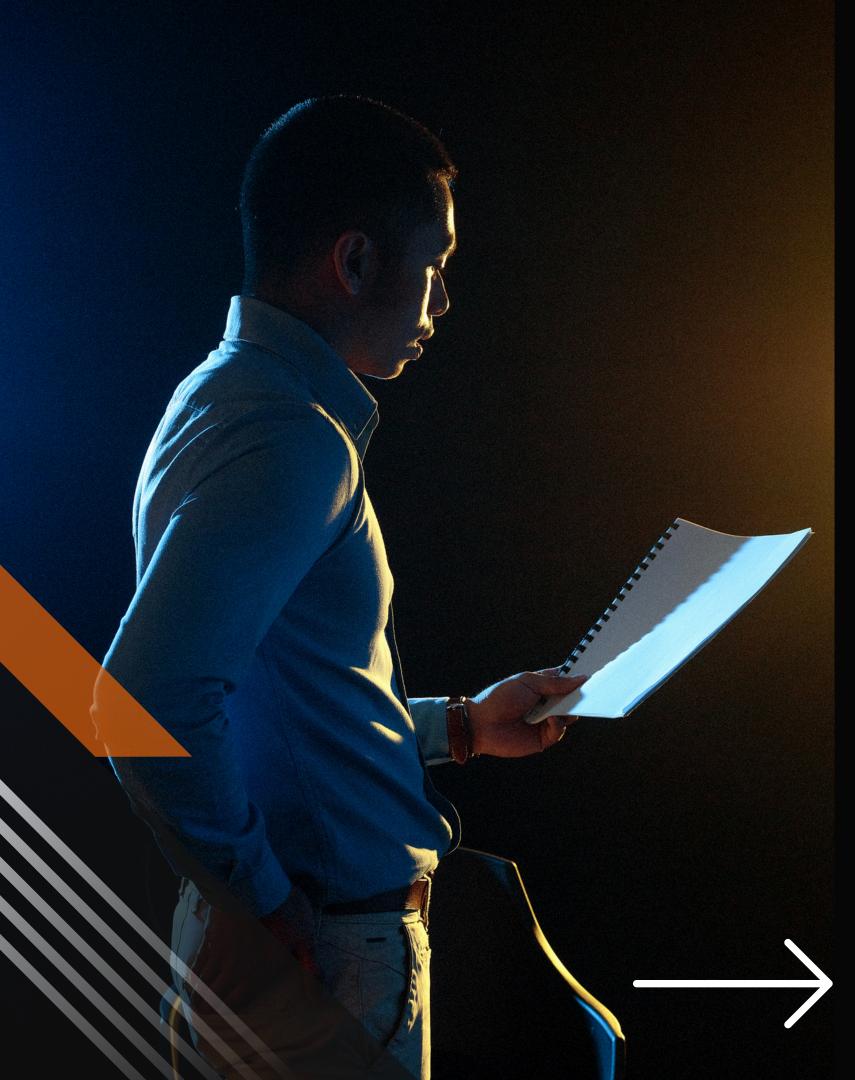




Introduction to HostGraber Services

We are a leading and certified **Tier-III** Data centers strategically located in the heart of **New Town, Kolkata**—a rapidly growing IT and business hub. This prime location ensures low-latency connectivity, excellent accessibility, and robust infrastructure support, making it ideal for enterprises seeking high-performance, secure, and scalable hosting solutions in Eastern India.

HostGraber offers a comprehensive suite of enterprise-grade hosting solutions designed to support digital infrastructure at every scale. Our portfolio includes secure and reliable Shared Hosting, VPS, and Dedicated Servers, tailored to meet diverse business requirements. For content-driven platforms, our WordPress Hosting ensures optimized performance and seamless scalability. We also provide robust Colocation Services within our state-of-the-art data centers. With a focus on uptime, security, and support, HostGraber is committed to delivering dependable hosting that drives business success.



HostGraber - Products & Services

Hosting

HostGraber delivers secure, high-performance hosting solutions including Shared, WordPress, E-Commerce, Application Hosting.

VPS

Experience dedicated performance with HostGraber's VPS Hosting. Enjoy full root access, scalable resources, and enhanced security.

Dedicated Server

Our servers offer customizable configurations, 24/7 monitoring, and ultra-reliable uptime from our Kolkata data center.

GPU Server

Accelerate computing with HostGraber's high-performance GPU servers—ideal for AI, ML, data analytics, and rendering workloads.

SAS/NAS Storage

Ideal for enterprise workloads, backups, and shared environments, our storage systems deliver reliability, redundancy, and seamless integration.

Private Cloud

HostGraber's Private Cloud offers a fully dedicated, secure, and scalable infrastructure tailored to your business needs.

Colocation

Benefit from redundant power, high-speed connectivity, and 24/7 monitoring, ensuring maximum uptime, security, and scalability for your critical infrastructure.



Why HostGraber



HostGraber is the trusted choice for businesses seeking reliable, scalable, and secure hosting solutions. With state-of-the-art infrastructure, a 99.99% uptime guarantee, and 24/7 expert support, we deliver unmatched performance and peace of mind.

Our data centers in strategic locations, including Kolkata's New Town, ensure low-latency connectivity and superior security. Partner with HostGraber for innovative hosting services that scale with your business.

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Our Vision

To be the leading provider of reliable, secure, and scalable hosting solutions, empowering businesses globally to achieve digital success through innovative, high-performance infrastructure.

Our Mission

At HostGraber, our mission is to deliver cutting-edge, customer-centric hosting services with a focus on reliability, security, and unmatched support. We aim to drive business growth by providing businesses of all sizes with the tools and resources to thrive in a digital-first world.



4.9 • Excellent





HostGraber Key Highlights

01

→UNINTERRUPTED POWER

Redundant UPS systems and diesel generators ensure 99.9% uptime.

04

TOP-TIER SECURITY

24/7 CCTV monitoring, biometric access, and restricted entry zones.

02

® ROBUST NETWORK

Carrier-neutral with multiple Tier 1 ISP connections for ultra-low latency.

05

W FIRE PROTECTION

VESDA detection and FM200 gas-based fire suppression for early warning.

03

**** PRECISION COOLING**

Advanced HVAC systems maintain optimal environmental conditions.

06

✓ COMPLIANCE READY

ISO 27001, PCI-DSS, and GDPR-compliant infrastructure.

HostGraber - Specifications

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CONNECTIVITY

- Access to global Tier 1 carriers Airtel,
 Reliance, Tata, BSNL.
- Diverse and redundant underground entry points to the building.
- Dedicated pathway available to the server room.
- Diverse and redundant fiber routes to the building.

FIRE PROTECTION

- Double interlock pre-action dry-pipe sprinkler system.
- Overhead and wall-mounted smoke detection system.
- 2x2000 liters fire protection water storage tanks.

SECURITY

- 24X7 onsite security.
- Biometric access at all entry points.
- CCTV monitoring 24x7 with digital recording and 90-day archiving.
- Single entrance/exit.
- Security systems meeting the requirements of ISO9001 and ISO27001.
- PCI compliant facility.

POWER

- N+1 Power Redundancy Configuration.
- Loop-Line Power Feeds from WBSEDCL.
- Online / Double Conversion UPS systems.
- On-site diesel fuel tanks (Min. 24 hours autonomy).





HostGraber - Clientele

















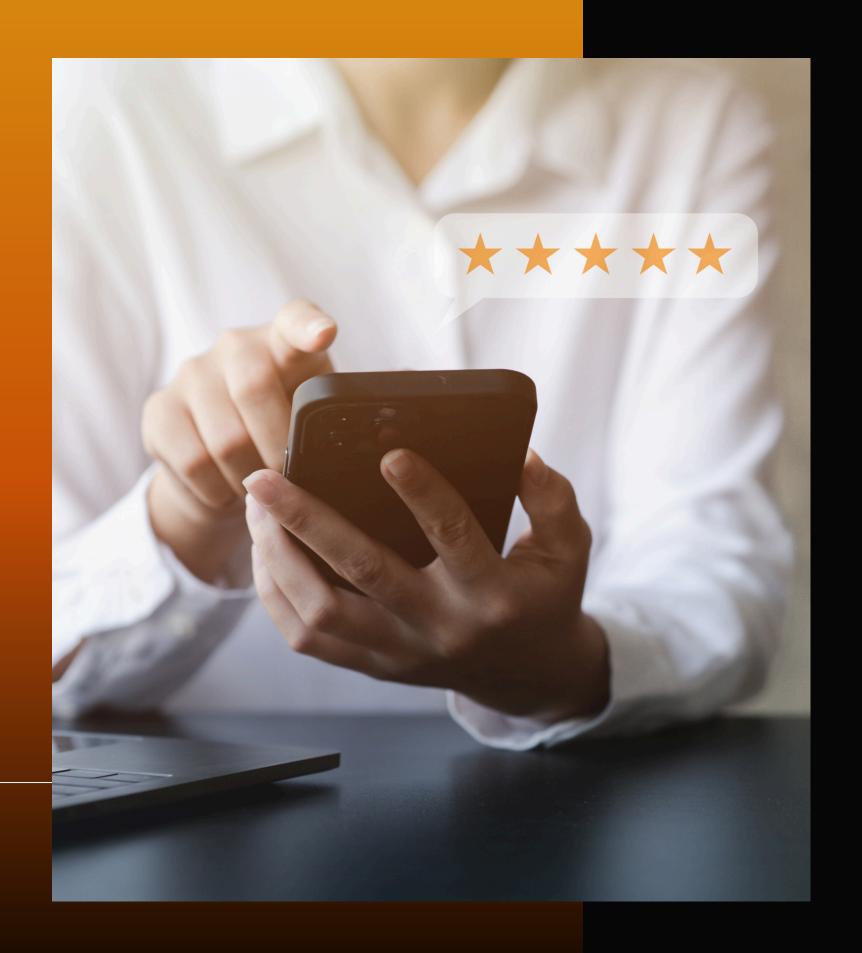












24x7 Support Team Escalation Matrix

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HostGraber Team can be reached 24x7 round the clock and is available to assist customers in any Time Zone.

- 1. The first line of support is to place a ticket on HostGraber Dashboard Ticket Support or via email on support@hostgraber.com.
- 2. HostGraber also appoints dedicated Account Manager during the Signup for Instant Assistance.
- 3. Customer can also directly call on our 24x7 Number **+91 (080) 6218 1866**.
- 4. Customer can reach our L3 Support at anytime via Whatsapp on **+91 72502 49532**.

HostGraber - From Director's Desk

At HostGraber, our goal is to make your online journey smooth and successful. We understand that every business, big or small, needs a reliable partner to manage the technical side of things. That's why we're here—to provide hosting solutions that are secure, scalable, and simple to use.

Our team works hard every day to ensure your digital presence is always up and running. We believe in building strong relationships with our clients and supporting their growth. Thank you for trusting HostGraber to be a part of your journey. Together, we'll achieve great things!



VIKALP SHARMA

Director



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SASTA.

SURAKSHIT.
DESI.

Thank You — Let's Build the Future Together

At HostGraber, we're not just hosting data — we're hosting ambitions, innovation, and growth.

+91 (080) 6218 1866



www.hostgraber.com



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